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Competition helps home care

Re Competitive bidding hurting home care,
Letter Oct. 3

As a direct result of competition, today's home care system is more accountable, has better client service indicators and has greater transparency than it did in the past. Home care research in Ontario demonstrates that corporate structure is not an effective predictor of quality of service or care.

Home care will be called upon to support the sustainability of our health care system for the 21st century. Let's make sure that as the system moves forward we reject outdated thinking and maintain the current competitive demand for quality and service excellence.

Sue VanderBent, Ontario Home Care Association, Hamilton