



Strengthening Leaders, the Personal Support Network of Ontario's (PSNO) 3rd Annual Provincial PSW Supervisor Conference is one of the only events of its kind provincially for PSW Supervisors.

Don't miss your chance to participate in Ontario's premiere event for Supervisors!

Hurry and register today.

Find the latest news and updates at www.psno.ca/Supervisor_2010.php

Questions? Contact Sarah Blakely
P: 416.256.3010 ext. 244
E: sarah.blakely@psno.ca

Looking to build your profile?
Visit www.psno.ca to learn more about Sponsorship and Tradeshow Opportunities
Questions? Contact Joni Serio
P: 416.256.3010 ext 247
E: joni.serio@psno.ca

What's on the Agenda?

- ✿ Opening Plenary: Today's Health Care Teams: Building Excellence through Collaboration and Respect
- ✿ Panel Discussion: Legal Obligations vs. Ethical Decision Making When Reporting Abuse
- ✿ Building Capacity for Inter-Professional Collaborative Care in Long Term care
- ✿ Situational Leaders: Assisting Supervisors and Coordinators to Take Personal Responsibility for Problem Solving
- ✿ Kiss, Bow or Shake Hands: Diversity and Cultural Competencies
- ✿ Supporting Your Staff through Grief and Loss: A Supervisor's Tool
- ✿ Scheduling 101: Tips and Tricks to Help you Keep Your Sanity
- ✿ Supervisor 101: 10 Tricks to Help Ease Your Day
- ✿ Why Teaching Your Staff Proper Documentation Matters: Case Studies and Discussion Session
- ✿ New Emerging Leadership Roles for PSWs in Long Term Care and in the Community
- ✿ Client Coordination: Help for the Unsung Hero
- ✿ Closing Plenary: Best Practices in Hospice Palliative Care: What Everyone Involved in Personal Support Should Know

PSNO Supervisor Conference Individual Registration Form

Strengthening Leadership: A Conference for Personal Support Worker Supervisors

Conference Date: Monday September 20, 2010

Place: Hilton Suites, 8500 Warden Ave, Markham, ON L6G 1A5

1. INDIVIDUAL INFORMATION

Name:		Year of Birth:
Home Address:		City: Postal Code:
Phone: <input type="checkbox"/> home <input type="checkbox"/> work	E-mail:	
Sector of Employment: <input type="checkbox"/> LTC <input type="checkbox"/> Home Care <input type="checkbox"/> Hospital <input type="checkbox"/> Other		Area of Expertise/Specialty:
Employer:	Branch:	Job Title:
Work Address:	City:	Postal Code:
I would like to join the Personal Support Network of Ontario <input type="checkbox"/> yes <input type="checkbox"/> no By submitting this application, I confirm my support for the Personal Support Network of Ontario and its mission, vision and objectives.		
Signature _____ Date _____ Please send correspondence to: <input type="checkbox"/> home <input type="checkbox"/> work		

2. CONFERENCE FEES

Current PSW Members of the Personal Support Network of Ontario receive a \$50 discount on conference fees. Non-members can join for with the cost of the conference fee.

PSNO Membership Status	Membership Fee	Fee	Total Conference Cost (check one)
Current PSNO Members	n/a	149.00	<input type="checkbox"/> 149.00
Become PSNO Members	\$50.00 Mgrs. / Instructors	149.00	<input type="checkbox"/> 199.00
Conference Only/non-members	n/a	199.00	<input type="checkbox"/> 199.00

Dietary restrictions _____

3. PAYMENT (registration not final until payment received)

Payment information:	Payable to:
By <i>cheque</i> : <input type="checkbox"/> Yes (payable to OCSA)	By mail: Personal Support Network of Ontario c/o Ontario Community Support Assn 104-970 Lawrence Ave W. Toronto, ON, M6A 3B6
By <i>credit card</i> : <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa	
Credit card _____/_____/_____/_____	
Expiry date _____/_____	
Name of cardholder _____	
	Fax: 416-256-3021
	E-mail: sarah.blakely@psno.ca

CANCELLATIONS AND SUBSTITUTIONS - Cancellations received before August 31, 2010 will be refunded, less \$50.00 administration fee. Cancellations received after August 31, 2010 are not refundable. Refunds are not issued for "no-shows". Conference organizers reserve the right to cancel or change workshops due to insufficient registration or change in availability. Substitutions may be made up to and including the day of the conference. Questions about registration? Please contact Sarah Blakely at 800-267-6272 or 416-256-3010 ext 244 or sarah.blakely@ocsa.on.ca. PSNO is a division of the Ontario Community Support Association.