

Professional Development for Continuous Quality Improvement

4th Annual PSNO
PSW Conference
October 2010



Professional Development for Continuous Quality Improvement, the Personal Support Network of Ontario's (PSNO) 4th Annual Provincial PSW Conference is THE PSW Conference.

Personal Support Workers are an essential part of today's health care system, and require more professional development opportunities to develop the essential skills and knowledge that will drive quality improvements within their organization.

500 PSW delegates are expected from across the province and representing all health care sectors. The PSNO annual conference is a great opportunity for staff to connect and network with other PSWs, Attendant Care Workers, Homemakers, Supervisors and senior leaders in the field.

Don't miss this one of a kind event!

Find the latest news and updates at www.psno.ca/PSW_2010.php

Questions? Contact Sarah Blakely
P: 416.256.3010 ext. 244
E: sarah.blakely@psno.ca

Looking to build your profile?

Visit www.psno.ca to learn more about Sponsorship and Tradeshow Opportunities
Questions? Contact Joni Serio
P: 416.256.3010 ext 247
E: joni.serio@psno.ca

What's on the Agenda?

- ✿ Panel Discussion: Legal Obligations vs. Ethical Decision Making When Reporting Abuse
- ✿ Hope for the Again Back: Maximizing Functionality while Minimizing Risk
- ✿ Decreasing Frustration When Dealing with Dementia Clients
- ✿ Understanding Mental Health Issues: Addictions
- ✿ PSW Role in Wound Care
- ✿ Documentation 1-3
- ✿ Chair Yoga
- ✿ Understanding Mental Health Issues: Depression
- ✿ PSWs Improving Continence Care in Long Term Care
- ✿ Improving Health Care Services for LGBT Seniors
- ✿ Violence in the Workplace: Update on New Regulations
- ✿ Tax Tips: Income Tax Highlights, the Do's and Don'ts
- ✿ Understanding Mental Health Issues: Delirium/Late On Set Schizophrenia
- ✿ Caring for Someone with a Spinal Cord Injury: What Every PSW Should Know
- ✿ Medication Management Refresher
- ✿ The Developmental Service Worker: A New Talent Pool for Children Receiving Home Health Care Services
- ✿ Understanding Harassment: A Self-Reflection Exercise

PSNO 2010 Conference Individual Registration Form

Professional Development for Continuous Quality Improvement

Conference Date: Monday October 18, 2010

Place: Hilton Suites, 8500 Warden Ave, Markham, ON L6G 1A5

1. INDIVIDUAL INFORMATION

Name:		Year of Birth:
Home Address:	City	Postal Code:
Phone: <input type="checkbox"/> home <input type="checkbox"/> work	E-mail:	
Sector of Employment: <input type="checkbox"/> LTC <input type="checkbox"/> Home Care <input type="checkbox"/> Hospital <input type="checkbox"/> Other	Area of Expertise/Specialty:	
Employer:	Branch:	Job Title:
Work Address:	City:	Postal Code:
I would like to join the Personal Support Network of Ontario <input type="checkbox"/> yes <input type="checkbox"/> no By submitting this application, I confirm my support for the Personal Support Network of Ontario and its mission, vision and objectives.		
Signature _____ Date _____ Please send correspondence to: <input type="checkbox"/> home <input type="checkbox"/> work		

2. CONFERENCE FEES

Students in approved PSW Certificate course receive free membership in PSNO. Current PSW Members of the Personal Support Network of Ontario receive a \$50 discount on conference fees. Non-members can join for \$25 and receive a \$25 discount on the total conference fee.

PSNO Membership Status	Membership Fee	Fee	Total Conference Cost (check one)
Current PSW Students	Free	149.00	<input type="checkbox"/> 149.00
Current PSNO Members	n/a	149.00	<input type="checkbox"/> 149.00
Become PSNO Members	\$25.00 PSW	149.00	<input type="checkbox"/> 174.00
	\$50.00 Mgrs. / Instructors	149.00	<input type="checkbox"/> 199.00
Conference Only/non-members	n/a	199.00	<input type="checkbox"/> 199.00

Dietary restrictions _____

3. PAYMENT (registration not final until payment received)

Payment information:	Payable to:
By <i>cheque</i> : <input type="checkbox"/> Yes (payable to OCSA)	By mail: Personal Support Network of Ontario c/o Ontario Community Support Assn 104-970 Lawrence Ave W. Toronto, ON, M6A 3B6
By <i>credit card</i> : <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa	
Credit card _____/_____/_____/_____	
Expiry date _____/_____	
Name of cardholder _____	
	Fax: 416-256-3021
	E-mail: sarah.blakely@psno.ca

CANCELLATIONS AND SUBSTITUTIONS - Cancellations received before September 30, 2010 will be refunded, less \$50.00 administration fee. Cancellations received after September 30, 2010 are not refundable. Refunds are not issued for "no-shows". Conference organizers reserve the right to cancel or change workshops due to insufficient registration or change in availability. Substitutions may be made up to and including the day of the conference. Questions about registration? Please contact Sarah Blakely at 800-267-6272 or 416-256-3010 ext 244 or sarah.blakely@ocsa.on.ca. PSNO is a division of the Ontario Community Support Association.