

October 31, 2008

Alan R. Hudson, OC, FRCSC  
Chair  
*eHealth Ontario*  
620 University Avenue, 12<sup>th</sup> Floor  
Toronto, ON M5G 2L7

Dear Colleague:

As the Chair of the Board for *eHealth Ontario*, I am pleased to announce the appointment of Sarah Kramer as President and Chief Executive Officer. *eHealth Ontario* is a new agency announced last month by the Ontario Ministry of Health and Long-Term Care. Ms. Kramer's appointment is effective immediately with a start date of Nov. 3, 2008.

*eHealth Ontario* will play the leading role in supporting the government in its health strategy to improve patient care and safety by harnessing innovation and technology. The key priorities of *eHealth Ontario* include creating a Diabetes Registry that will ensure people with diabetes in the province are receiving the best possible care, establishing an e-prescribing system to eliminate hand-written prescriptions and reduce medication errors, and developing an e-health portal which will allow healthcare providers and patients to easily and securely access the health information they need to deliver and receive better care. In addition, *eHealth Ontario* will also oversee the development of a province-wide electronic health record system by 2015.

Ms. Kramer is an established, results-oriented leader with a public record of innovation and achievement in healthcare. She understands what process improvement, advanced technology and thought leadership can do to improve outcomes and save lives, and is thus ideally suited to lead *eHealth Ontario*.

Prior to her appointment as President and Chief Executive Officer of *eHealth Ontario*, Ms. Kramer served as Vice President and Chief Information Officer (CIO) at Cancer Care Ontario, where she built provincial information tools, data stores and technology to improve provider and system performance, innovation and accountability – with the ultimate goal of improving outcomes for Ontario's cancer patients.

Additionally, Ms. Kramer led the development and implementation of the information infrastructure to support Ontario's Wait Time Strategy, including the establishment of the province-wide e-health application – the Wait Times Information System – and the Provincial Client Registry.

Previously, Ms. Kramer served as the CIO for the Nova Scotia Department of Health where a province-wide, hospital-based electronic health record was implemented under her leadership. Ms. Kramer has also held a number of senior positions in Ontario's healthcare, government and private sectors, including serving as a senior advisor to the Secretary of Cabinet (Policies and Priorities) regarding the development and implementation of the government's strategic policy framework, legislative strategy and agenda, annual budget and cross-government restructuring initiatives.

I encourage you to attend Ms. Kramer's first public address as President and CEO of *eHealth Ontario*, to be held on **Tuesday, November 4, 2008** at the Ontario Hospital Association's HealthAchieve conference, Metro Toronto Convention Centre, Hall F, South, 2:00pm-3:30pm.

This is an exciting time for all of us in healthcare, with a great opportunity to work collaboratively in supporting *eHealth Ontario* in its mandate to improve patient care and safety by harnessing innovation and technology. The result will be a transformed, modernized provincial healthcare system, with long-term sustainability. *eHealth Ontario* looks forward to working together with you and your leadership colleagues towards these critical objectives.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan R. Hudson". The signature is written in a cursive style and is underlined with a single horizontal line.

Alan R. Hudson, OC, FRCSC  
Chair, *eHealth Ontario*