

Ontario Home Care Association Symposium focuses on *Excellent Care for All*

May 26, 2011 – The fourth annual Ontario Home Care Association (OHCA) Symposium, *Showcasing our Best!*, held at the Mississauga Convention Centre yesterday, focused on the health quality agenda in Ontario. The OHCA Symposium provides an opportunity for home care providers to learn from one another, ultimately to the benefit of all in the province. The goal of the Symposium is to share practices and approaches that work best for individuals so they can remain safe at home for as long as possible.

Opening with Dr. Ben Chan, CEO of Health Quality Ontario, in conversation with Kevin Mercer, CEO of the Waterloo Wellington CCAC, delegates discussed how to evolve the quality agenda so that it is fundamental to care throughout organizations.

Presentations from researchers and practitioners ranging from clinical care to marketing home care were complemented by poster presentations and a broad range of exhibits.

Betty Kuchta, CEO of the Erie St Clair CCAC, interviewed ADM Susan Fitzpatrick on the plans for the Excellent Care for All Strategy enabling delegates to share their thoughts about how home care should be impacted.

The day concluded with a presentation from Bob Hepburn, Toronto Star Editor, who spoke candidly about how to work with, the media.

Delegates were enthused and delighted with the format and content. “OHCA has been a strong advocate for quality and accountability across all health care organizations,” said Sue VanderBent, Executive Director. “Members recognize their role in providing excellence and endorse Ontario’s quality improvement agenda and the principles of organizing care around the client”, she added.

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About the OHCA

The Ontario Home Care Association (OHCA), *the voice of home care in Ontario™*, is an organization of home health and social care service providers. Association members deliver nursing care, home support services, personal care, physiotherapy, occupational therapy, social work, dietetics, speech language therapy and medical equipment and supplies in the home to individuals of all ages. OHCA members are contracted by all three levels of government, Community Care Access Centres, insurance companies, institutions, corporations and private individuals. OHCA members are accredited through the Accreditation Canada and/or the International Standards Association (ISO).

For more information, contact:

Susan D. VanderBent, Executive Director

Phone: 905-543-9474

Fax: 905-545-1568

e-mail: suevan@homecareontario.ca

For the latest in news and information about the home care sector in Ontario, subscribe to the Ontario Home Care Association’s “House Call” at www.homecareontario.ca.