

## Home Care in Ontario – Facts & Figures

- ❖ There are 14 Community Care Access Centres in Ontario established by the Ministry of Health and Long-Term Care to provide access to government-funded home and community services and long-term care homes.<sup>i</sup>
- ❖ CCACs employed approximately 5,072 full time employees in 2007/08<sup>ii</sup>
- ❖ 572,950 clients received home care services funded by the CCACs in 2007/08 (note a client who is transferred or re-admitted may be counted more than once)<sup>iii</sup>
- ❖ 653,368 case management visits by CCAC staff for assessments, reassessment and coordination of care were conducted in 2007/08<sup>iv</sup>
- ❖ There were 355,837 CCAC admissions in 2007/08
  - ✚ 14.8% were for long-term care placement
  - ✚ 85.2% were for the in-home program<sup>v</sup>
- ❖ In-home service admissions in 2007/08 were:
  - ✚ 46.8% acute care
  - ✚ 28.2% rehab
  - ✚ 17.5% maintenance
  - ✚ 4.8% long-term support
  - ✚ 2.8% end-of-life<sup>vi</sup>
- ❖ In 2007/08 admissions by age groupings were:
  - ✚ Elderly 53.5%
  - ✚ Adults 36.3%
  - ✚ Children 10.25%<sup>vii</sup>
- ❖ 26,485,042 visits/hours of care were delivered in 2007/08<sup>viii</sup>
  - ✚ 64% of care delivered was personal support / homemaking
  - ✚ Nursing represented approximately 29%
  - ✚ 7% of visits/hours were provided by therapy providers
    - Occupational Therapy – 2.8%
    - Physiotherapy – 2.2%
    - Speech – 1.7%
    - Social work – 0.3%
    - Dietician Services – 0.2%
- ❖ The average wait time for shift nursing service initiation in 2007/08 was 5.7 days<sup>ix</sup>
- ❖ 380 clients received peritoneal dialysis at home through the CCAC in 2007/08<sup>x</sup>
- ❖ CCAC expenditures in 2007/08 were \$1.629 billion; \$1.471 billion was spent on client services.<sup>xi</sup>

- ❖ The total annual expenditure on equipment and supplies in 2006/07 was approximately \$27 million and \$73 million respectively<sup>xii</sup>
- ❖ 88% of Ontarians surveyed indicate a preference for home care for themselves<sup>xiii</sup>
- ❖ The majority of clients are satisfied with their home care services<sup>xiv</sup>
- ❖ Investing in home-based care can save money, improve care and improve quality of life for people who would otherwise be hospitalized or institutionalized<sup>xv</sup>
- ❖ There is no evidence to support the superiority of either the for-profit or not-for-profit agencies in delivering service to clients<sup>xvi</sup>
- ❖ There is no conclusive evidence to show that corporate structure determines cost effectiveness<sup>xvii</sup>
- ❖ Differences in nurses' work enjoyment, satisfaction with time for care and job security varies by agency but is not related to corporate structure<sup>xviii</sup>
- ❖ 87% of home care workers surveyed indicated that their job change subsequent to a contract change was 'positive' or 'somewhat positive' for them<sup>xix</sup>
- ❖ The minimum wage for Personal Support Workers for CCAC funded home care has been set at \$12.50 per hour<sup>xx</sup>
- ❖ A well resourced home care system is imperative to address the aging population in Ontario which will mean more people with chronic conditions and fewer health care providers<sup>xxi</sup>
- ❖ Innovation is the result of competition<sup>xxii</sup>

<sup>i</sup> Ministry of Health & Long-Term Care, [http://www.health.gov.on.ca/english/public/contact/ccac/ccac\\_mn.html](http://www.health.gov.on.ca/english/public/contact/ccac/ccac_mn.html)

<sup>ii</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 2C

<sup>iii</sup> OACCAC, CCAC Report of Measurements, retrieved from <http://www.ccac-ont.ca/Content.aspx?EnterpriseID=15&LanguageID=1&MenuID=138>

<sup>iv</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 6B1 and 6B2

<sup>v</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 6C1%

<sup>vi</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 6C1%

<sup>vii</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 6C1

<sup>viii</sup> OACCAC, CCAC Report of Measurements, retrieved from <http://www.ccac-ont.ca/Content.aspx?EnterpriseID=15&LanguageID=1&MenuID=138>

<sup>ix</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 11A

<sup>x</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 26A

<sup>xi</sup> CCAC MIS Comparative Reports 2007-2008YE, Table 1A

<sup>xii</sup> CHCA, *Portraits of Home Care 2008*, p 91

<sup>xiii</sup> Pollara, *SSCA Procurement Review Quantitative Survey Results*, March 2005, p28

<sup>xiv</sup> Caplan, *Realizing the Potential of Home Care*, 2005, p22

<sup>xv</sup> Chappell and Hollander, *Synthesis Report: Final Report of the National Evaluation of the Cost-Effectiveness of Home Care*, March 2002

<sup>xvi</sup> Caplan, *Realizing the Potential of Home Care*, 2005, p42

<sup>xvii</sup> Ibid

<sup>xviii</sup> Doran, et al., *Management and Delivery of Community Nursing Services in Ontario: Impact on the Quality of Care and the Quality of Worklife of Community-Based Nurses*, Canadian Health Services Research Foundation, 2004

<sup>xix</sup> Pollara, *Procurement Review Quantitative Survey Results*, March 2005, p55

<sup>xx</sup> MOHLTC, *Choosing Quality, Rewarding Excellence, Ontario's Response to the Caplan Report on Home Care*, 2006, p12

<sup>xxi</sup> OHCA, *Creating an Age-Friendly Ontario*, 2007, <http://www.homecareontario.ca/public/about/publications-position-papers.cfm>

<sup>xxii</sup> OHCA, *Competition sparks Innovation*, 2008, <http://www.homecareontario.ca/public/about/publications-position-papers.cfm>