

Re: Home-care pioneer loses its way
May 14, 2008
Carol Goar

Dear Sir:

The Ontario home care system has, since its inception, been publicly funded and delivered by both privately-owned and not for profit organizations. Both have served Ontarians well, providing demonstrated excellence of care to people in their homes and communities. Corporate tax status is not at issue in a competitive process that measures quality above all else. Putting the interests of clients first means that only those providers that can produce data and expected performance outcomes will be chosen and monitored during the life of a contract by the 14 Community Care Access Centres. Evidence of performance through a competitive quality assurance process measured by a third party must be the driving force determining service in the home care sector.

Sincerely,
Sue VanderBent
Executive Director
Ontario Home Care Association