

Capacity Planning for Ontario's Health Care System

Capacity Planning and Priorities Branch
Strategic Policy and Planning Division
Ministry of Health and Long-Term Care

Thursday, September 21, 2017



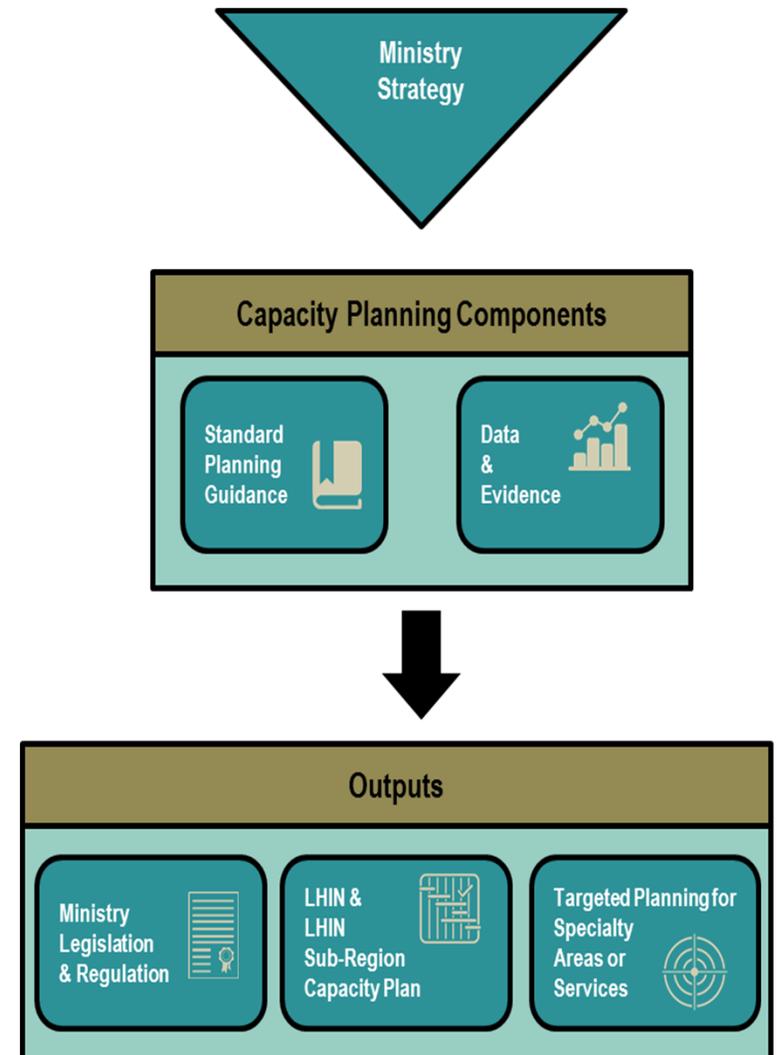
CAPACITY PLANNING IN ONTARIO

Effective planning will help us deliver a sustainable, integrated, patient-centred health system.

- Capacity Planning and Priorities Branch works across the ministry and with system partners to align health system resources with the needs of the population.
- Our work will help the ministry better anticipate and respond to future health needs, such as the needs of an aging population.
- Current priority areas:
 - Reduce Alternate Level of Care (ALC) rates and add capacity in the system to provide care for seniors in the most appropriate setting;
 - Provide persons living with dementia and their care partners with high-quality care and support in the community.

ONTARIO'S APPROACH TO CAPACITY PLANNING

- The ministry has developed a standard approach to planning that supports and engages LHINs to deliver local health system capacity plans.
- The ministry is investing in data and evidence to:
 - anticipate population changes and determine future need; and
 - support consistent planning across the province.



KEY PRIORITY: ALC STRATEGY

- Reducing ALC rates requires a whole-of-government approach that includes housing, social service and health solutions.
- The ministry's ALC strategy aims to:
 - Increase hospital capacity and reduce ALC rates in advance of flu season (Jan 2018);
 - Maintain a reduced ALC rate, and add appropriate capacity to the system where it's needed most.
- The ministry released an Expression of Interest in May 2017 to solicit Short-term transitional care models (STTCM) proposals from the LHINs.
 - STTCMs provide temporary care and accommodation in settings outside the hospital to help them transition to their most appropriate discharge destination.
- Responses from the LHINs generally fell into four categories:
 - Enhanced home and community care in congregate settings/retirement homes
 - Enhanced home and community care in patient's home
 - Accommodation in mental health hospitals or long-term care homes
 - Discharge planning for Indigenous communities

ALC STRATEGY

Work stream	Draft Milestones	Work stream	Draft Milestones
1. Capital projects Lead: HCD (HCIB) Manager: Nicole Williams	<ul style="list-style-type: none"> Hillcrest Humber 	7. Hospital Capacity Improvement Leads: HSQFD (HB) Manager: Hindy Ross	<ul style="list-style-type: none"> Open closed hospital beds
2. Short-term transitional care models Lead: SPPD (CPPB) Manager: Katie O'Connell	<ul style="list-style-type: none"> EOI - Funding delivered to LHINs Evaluation of funded programs 2018/19 PRRT Submission, Treasury Board Submission. 	8. Seniors' accommodation voucher Lead: SPPD (CPPB) Manager: Katie O'Connell	<ul style="list-style-type: none"> Policy proposal/enabling framework
3. Permanent seniors supportive housing Lead: SPPD (MHAB) Manager: Miriam Johnston	<ul style="list-style-type: none"> Expression of Interest Funding delivered to LHINs 200 new units (2017/18) 50 new units (2018/19) 	9. Long-term care regulation changes Lead: LTCHD (LPB) Manager: Michelle-Ann Hylton	<ul style="list-style-type: none"> Eligibility for LTC
4. LHIN Best Practice Forum Leads: SPPD (CPPB) Manager: Katie O'Connell	<ul style="list-style-type: none"> Evaluation and lessons learned from STTCM Consultation on policy 	10. Engagement Lead: AsDM, Policy & Transformation Manager: Thomas Granofsky	<ul style="list-style-type: none"> ALC Advisory Committee ALC Tour Internal Working Groups
5. Patient profiles Lead: LTCHD (LPB); Managers: Michelle-Ann Hylton	<ul style="list-style-type: none"> ALC patient profile LTC patient profile HCC patient profile 	11. Data and analytics Lead: IMDAO (HAB) Manager: Nam Bains/Geoff Bannon/Olive Collaco	<ul style="list-style-type: none"> Midnight census (HSQFD) Provincial ADT data stream for managing hospital surges
6. Hospital process improvement Leads: HSQFD (HB) Manager: Hindy Ross	<ul style="list-style-type: none"> Optimization of patient flow in hospitals to reduce ALC Surgical efficiency 		

Other Capacity Planning Projects – Enabled by ALC Strategy

Long-term care capacity planning

Home and community care capacity planning

Dementia capacity planning

KEY PRIORITY: DEMENTIA

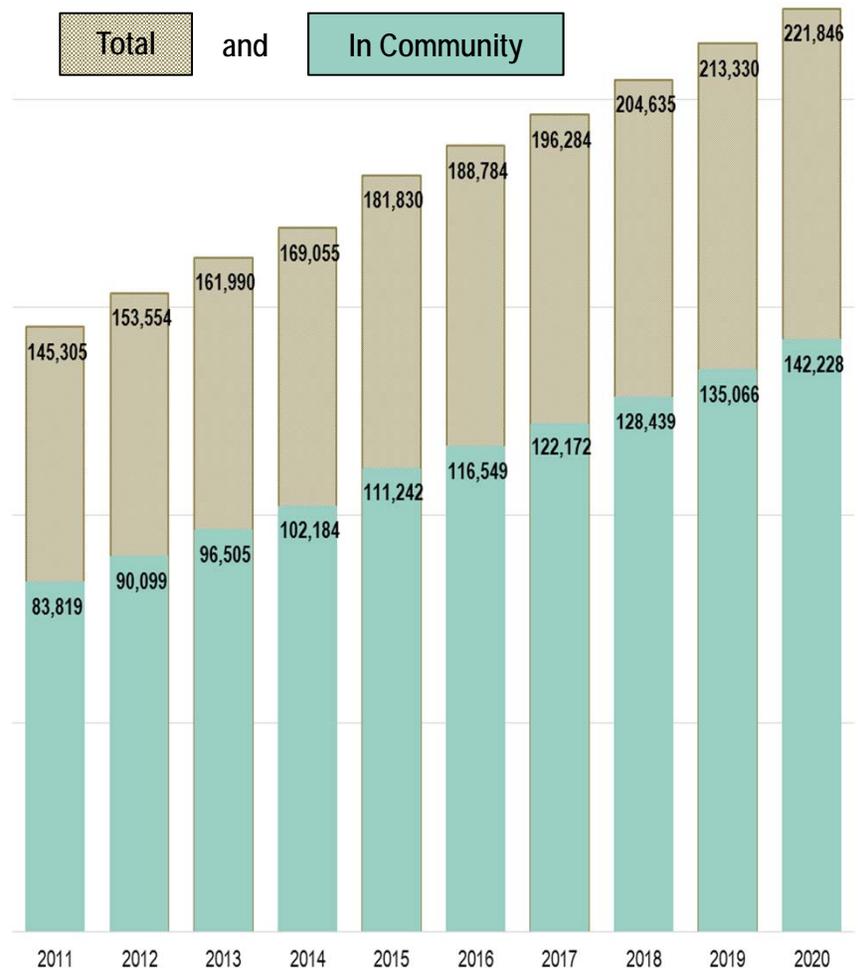
Dementia prevalence is increasing in Ontario :

- There were more than 175,000 Ontarians with dementia in 2014-15.
- Between 2011 and 2020, there will be a 53% increase in the total number of Ontarians diagnosed with dementia.
- In 2020, 64% of Ontarians living with dementia will be in the home or community.

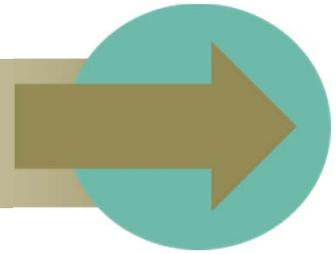
The care needs of this population will put pressure on the home and community care sector;

The ministry will focus on providing the right combination of home and community care services to support persons living with dementia, and their care partners.

Provincial Dementia Prevalence



LOOKING AHEAD



- Care co-ordination is required for our projects to succeed, e.g.:
 - Appropriate clinical oversight is needed when patients move between settings;
 - Patients that are most at risk cannot fall through the cracks.
- We will continue to work with long-term care and home and community care to respond to increasing service demands created by the population of persons living with dementia, and patients designated ALC, as new capacity is added to the system.